

Indicator metadata: Level of service embedment

The Level of service embedment reflects the role played by public services in driving changes in public authorities. In this context, three scaling mechanisms are relevant and return a specific view on how organisations can effectively embed innovation in their service provision. In short:

- Scaling out indicates the public authorities' ability either in replicating successful service innovation from different contexts or in exporting innovative solutions experimented locally;
- Scaling deep reflects to what extent service innovation is widespread and ultimately able to foster behavioural and operational changes in the local context;
- Scaling up assesses the reach of public authorities' intrinsic innovative potential in terms of service development.

Theme(s): Governance - Governance

Introduction

Author: ESPON Database (<https://database.espon.eu/>)

Contact(s):

- Open and Agile Smart Cities (OASC) (Project leader)

Territorial information:

Spatial Extent	Nomenclature		
	name	version	level
EU27+4EFTA+UK	CITIES	2018	ND
EU27+4EFTA+UK	LAU	2013	5
EU27+4EFTA+UK	NUTS	2021	3

Years: 2021

Download

File

- Data (JSON, browse webservice) (/api/public/indicator-data/2370/)
- Metadata INSPIRE (XML) (/indicator/2370/metadata-inspire.xml)
- Metadata ESPON (printable) (/indicator/2370/metadata-espon/)
- Indicator package (CSV+XLS) (ZIP 23.8 KB) (/private-media/object/2370/ind_2370_i1_2_csv.zip)
- Indicator package (SHAPE) (ZIP 73.6 KB) (/private-media/object/2370/ind_2370_i1_2_shp.zip)
- Project package (all data of the related project) (/private-media/object/2852/project_digiser-digital-innovation-in-governance-and-public-service-provision.zip)

Right

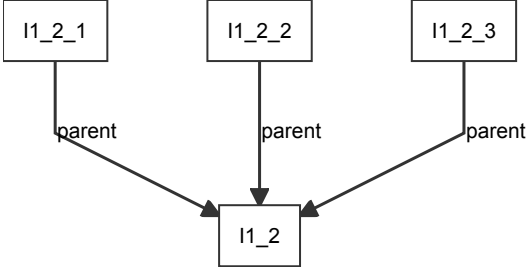
- Constraints - Access classification: unclassified (default)
- Constraints - Use constraint: copyright (default)

Methodology

This indicator is the average value of its subindicators.

Genealogy

Graph



Parents

- [Scaling deep \(/indicator/2378/\)](/indicator/2378/)
- [Scaling out \(/indicator/2379/\)](/indicator/2379/)
- [Scaling up \(/indicator/2380/\)](/indicator/2380/)

Child

- [Digital Service Innovation Maturity \(/indicator/2368/\)](/indicator/2368/)

Other attributes

Id:	2370
Status:	Background indicator
Name:	Level of service embedment
Code:	I1_2
Is standard?:	True
Is base indicator?:	False
Type:	Single
Data type:	Float
Unit of measure - Numerator / Denominator	1.00/1.00
Name:	
Unit of measure - Numerator / Denominator	1
Scale:	
Is a ranking?:	False
Main Theme:	Governance - Governance
Nature type:	Other
Labels:	None